

28 November 2024

Dear neighbour,

Railway Improvement Works – Subway Deck Replacement at Horley Subway

I'm writing to let you know that we will be carrying out essential renewal works on the subway located at Station Road near Horley station. These works will help extend the life of the subway and is important in making sure we can run a safe, reliable railway for our passengers.

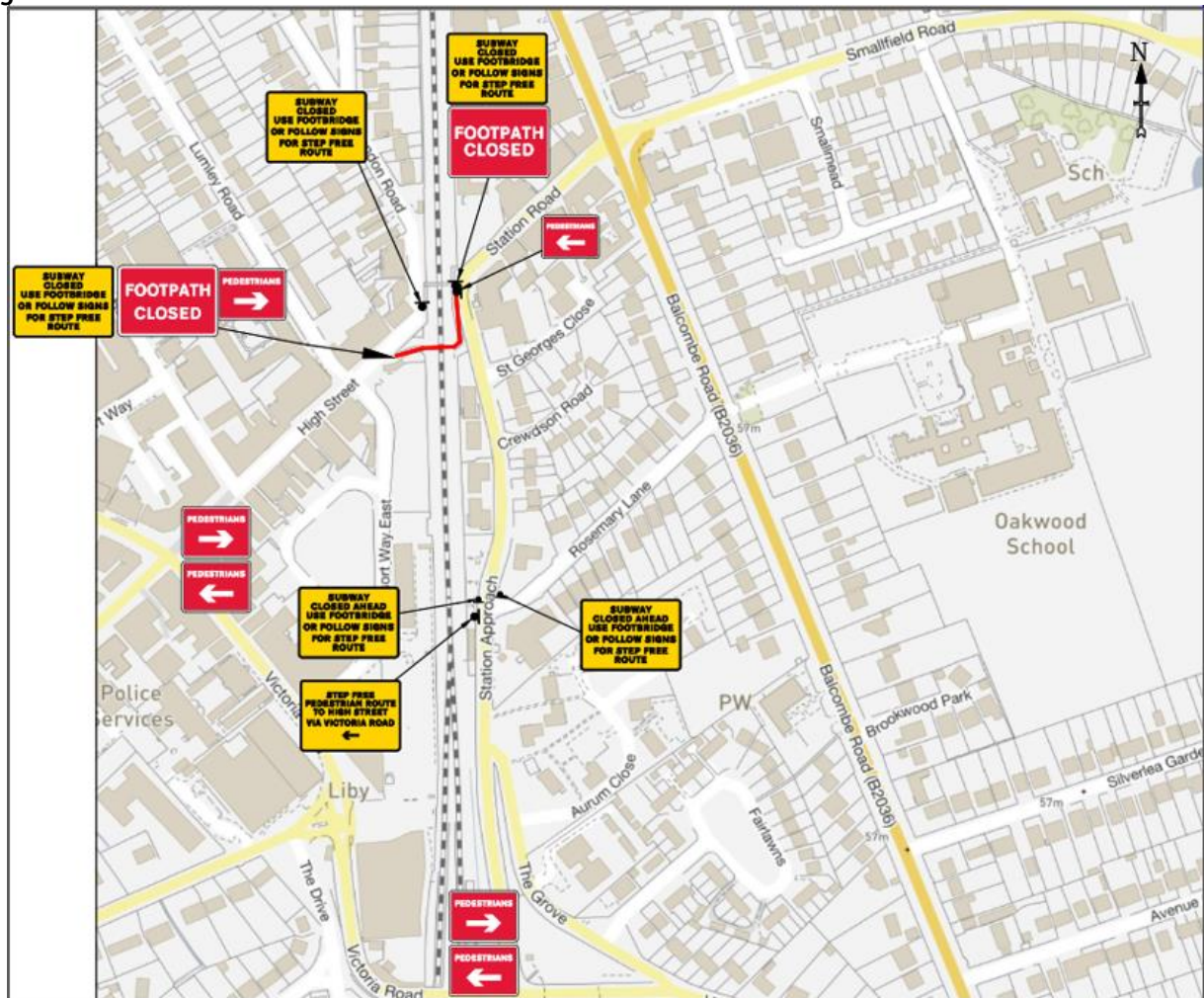
The works will begin on the 09 December 2024 and are due to be completed by the end of January 2025. The main works to replace the deck (which lays beneath the railway tracks) of the subway will take place continuously over the Christmas and New Year period as shown in the table on the third page of this letter.

The work will involve replacing the deck of the subway, removing the track and conductor rail (the rail that provides the power to the trains) and then reinstating the track and ballast. **There will be no pedestrian access through the subway throughout these works and a diversion route will be in place. We would like to take this opportunity to thank you for your patience and kind cooperation while we carry out these improvements to the subway.**

The map below shows the location of the works and the closure of the subway from the 09 December 2024 to the 12 January 2025. The High Street car park shown in the map below will also be closed throughout these works as this will be the location for our compound. Alternative public parking will be available in the nearby Horley Central car park or Victoria Road car park during this time. The recycling bring site will also be closed with the nearest alternative located at Victoria Road car park, Horley.



The diagram below shows the diversion route during the closure of the subway for those unable to use the footbridge:



Work will take place as shown in the tables below during midweek days and weekend line closures of the railway. However, the dates below in the tables could be subject to change due to the work schedule and the availability of lines closures to access the work site, but we will do everything we can to keep to our planned schedule and minimise as much disruption as possible.

Due to the equipment that we will be using you may experience some noise disturbance while we are carrying out these works especially when we are replacing the deck, but every effort will be made to minimise as much noise as possible.

Work will take place during midweek days as follows:

Date	Time	Work to be carried out
09 December 2024 to 12 January 2025	Each day from 08:00 to 18:00 Monday to Friday	Setting up our work site, delivery of materials and our cabins for our site welfare, removing some lineside vegetation to access the subway where needed, replacing the subway deck, reinstating the track, conductor rail and ballast. Removing our site compound and welfare cabins once the work has been completed.

Work will take place during weekend line closures and the Christmas and New Year period as follows:

Date	Time	Work to be carried out
24 December 2024 to 27 December 2024	Continuous working from 23:00 Christmas Eve to 06:00 27 December 2024	Main works to replace the subway deck. Due to the equipment that we will be using you may experience some noise disturbance during these works.
11 January 2025 to 13 January 2025	23:00 to 06:00 Saturday to Monday	This will involve an engineering train called a Tamper that compacts the ballast to improve the alignment of the track. The train will move slowly down the line away from properties.
08 March 2025 to 10 March 2025 (Contingency date if needed)	23:00 to 06:00 Saturday to Monday	This will involve an engineering train called a Tamper that compacts the ballast to improve the alignment of the track. The train will move slowly down the line away from properties.

We apologise for any disturbance and inconvenience that these works may cause you. Our staff who will be working on site are fully briefed on working responsibly in the local community and keeping noise levels to an absolute minimum level.

Delivering the highest standards of safety is paramount to our work and keeping people safe on and around the railway is at the heart of everything we do. We are obliged to work, whenever possible, at times that cause the least disruption to train services. Unfortunately, this means carrying out a lot of our improvements during the night and at weekends.

I hope this information is helpful and we apologise for any inconvenience these essential works may cause. However, if you have any additional questions or concerns, please telephone our **24-Hour National Helpline on 03457 11 41 41** or visit **www.networkrail.co.uk quoting Horley Subway Works.**

Yours faithfully



John Moss-Coleman
Community Relations Manager